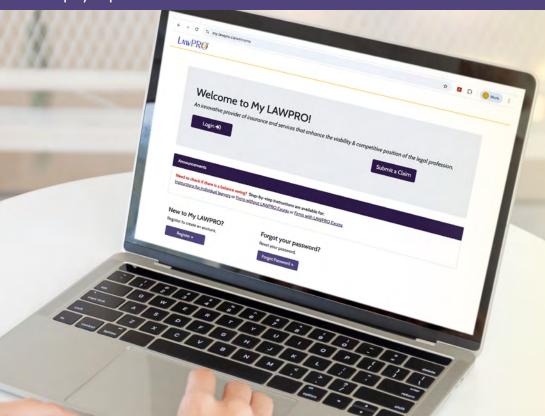
### 2026 Firm Renewal

step-by-step instructions

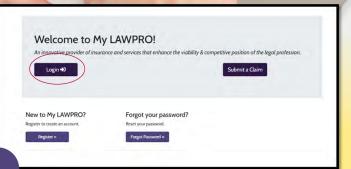


You <u>must</u> renew your insurance for the 2026 year online at my.lawpro.ca

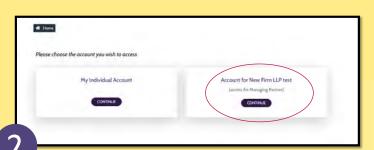
**4**.....,

Your policy will not renew automatically.

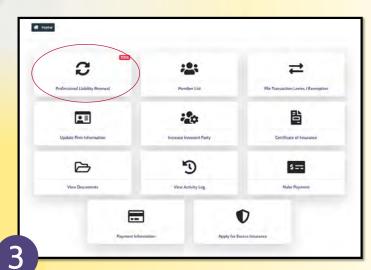
You also need to update your payment information online.



For law firm renewals, the Managing Partner should visit my.lawpro.ca and login to their account using their LSO number and password.

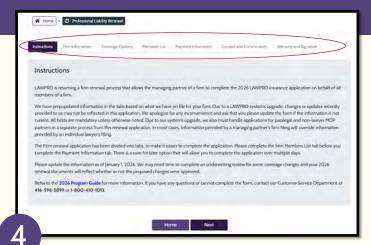


Select the law firm tile.

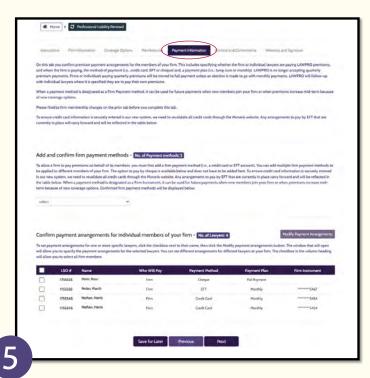


Select "Professional Liability Renewal."

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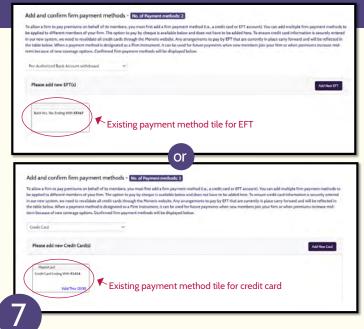
You will be directed to the "Instructions" page of the Firm Renewal form, then update the information under each tab.



You MUST review and update the "Payment Information" tab.



Bank accounts/credit cards can be added in the "Add and confirm firm payment methods" section. You can also confirm any existing payment methods in this section. To start, choose "Credit Card" or "Pre-Authorized Bank Account withdrawal" (EFT).



You can use an existing payment method (that appears as a white tile) or add a different bank account or credit card by clicking "Add New EFT" or "Add New Card" (as applicable).

For EFT - A pop-up window will appear where you can add your bank account details. After you submit the banking details, another pop-up window will appear confirming "Instrument Details Added Successfully!". Click out of this window to go back to the Payment Information page.



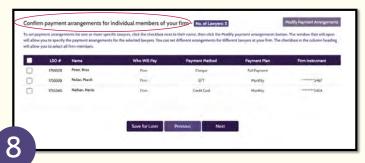


For credit cards - If you want to add a credit card, you will be redirected to the Moneris page to add your credit card details. After you submit the credit card details, another pop-up window will appear confirming "Instrument Details Added Successfully!". Click out of this window to go back to the Payment Information page.



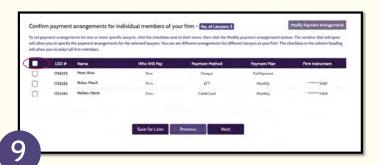
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#### FIRM PAYING FOR ALL LAWYERS

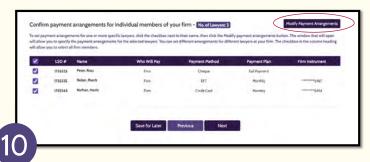


If the firm is paying for all lawyers:

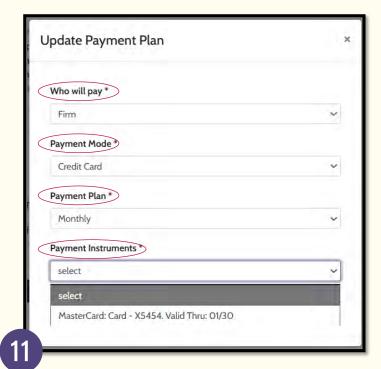
Payment arrangements can be modified in the section called "Confirm payment arrangements for individual members of your firm."



If the same payment method will be used for all lawyers in the firm, click on the box next to "LSO#" to select all of the lawyers in the firm.



Then click on "Modify Payment Arrangements."



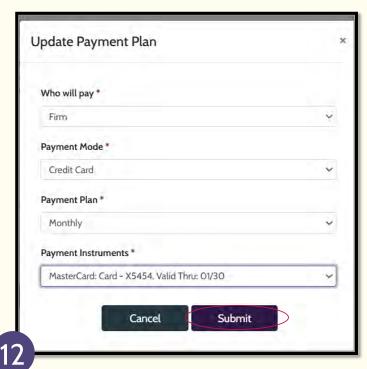
A pop-up window called "Update Payment Plan" will appear.

Under "Who Will Pay" if you select "Firm", you need to then select "Payment Mode" (which can be cheque, credit card or EFT).

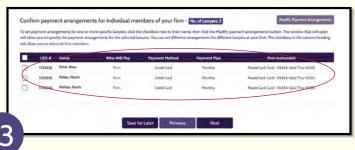
Then select "Payment Plan" (which can be full payment or monthly). If you select cheque, the only option is to pay in full.

Then select the "Payment Instrument" you would like to use.

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After you click "Submit" you will be directed back to the Payment Information page.



You will now see the same payment method used for all of the lawyers in your firm.

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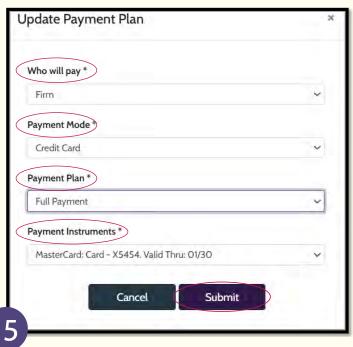
## 2026 Firm Renewal

# FIRM PAYING for INDIVIDUAL/GROUP of LAWYERS using DIFFERENT PAYMENT METHODS



The firm has the option to use different payment methods for individual lawyers or groups of lawyers.

If the firm is using different payment methods for different lawyers (whether it is an individual lawyer or a specific group of lawyers), select the specific lawyer or group of lawyers, and click "Modify Payment Arrangements."



A pop-up window called "Update Payment Plan" will appear.

Under "Who Will Pay" select "Firm," then select "Payment Mode" which can be cheque, credit card or EFT.

Then select "Payment Plan" which can be full payment or monthly. If you select cheque, the only option is to pay in full.

Then select the "Payment Instrument" you would like to use to pay for those lawyers and click "Submit."

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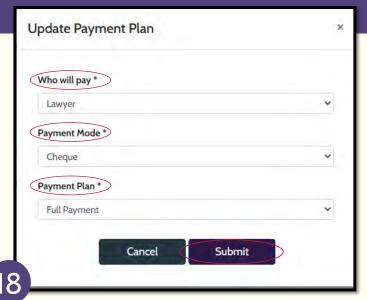
After you click "Submit" you will be directed back to the Payment Information page where you will see a specific payment method for the lawyer(s) that you chose.

#### OPTIONS WHEN A LAWYER IN A FIRM PAYS FOR THEIR OWN PREMIUMS



There may be situations where the firm is currently paying for a lawyer but will NOT be paying for that lawyer's 2026 premium. If the firm is NOT paying for a lawyer or a group of lawyers, select the lawyer(s) that will be paying on their own behalf, and click "Modify Payment Arrangements."

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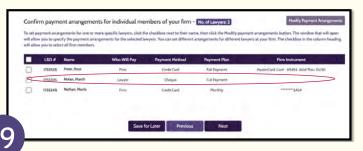


A pop-up window called "Update Payment Plan" will appear.

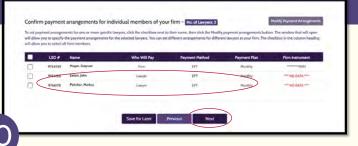
Under "Who Will Pay" select "Lawyer". Under "Payment Mode" cheque will prepopulate.

Under "Payment Plan" full payment will prepopulate.

Then click "Submit."

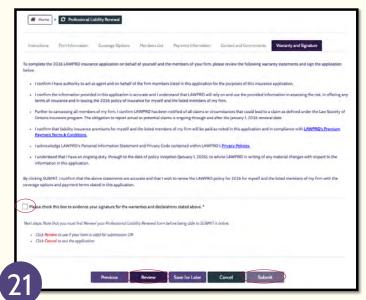


After you click "Submit" you will be directed back to the Payment Information page.



If a lawyer is currently paying their own premium and the firm wants to continue to have that lawyer pay for their 2026 premium using the same payment details currently displayed, do NOT select this lawyer. By not selecting this lawyer, they will continue to pay their 2026 premiums using the payment method displayed.

Once Payment Information has been completed, click "Next."



The firm renewal can be completed in the "Warranty and Signature" section by checking the signature box and clicking "Submit."



After you submit your renewal, you will be directed to the confirmation page, which contains your renewal Confirmation Number starting with the letter "P".

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