

Resources

Advocacy Centre for the Elderly

Contact:

416-598-2656

www.advocacycentreelderly.org

About:

Advocacy Centre for the Elderly (ACE) is the first community-based legal clinic for low-income senior citizens in Ontario. ACE is funded by Legal Aid Ontario to provide a range of legal services including: direct client assistance, public legal education, law reform, community development, and referrals.

Web resources:

- PDF versions of publications on topics such as: consumer, criminal, family, health & disability, immigration & refugee, landlord & tenant, legal services, seniors, social assistant, work & employment insurance, workers' compensation, youth justice, and other subjects.
- Links to: community legal clinics in Ontario, public legal education, international public legal education, community information centres, literacy, social justice, government, boards and tribunals, laws, domestic violence, legal services, and more.

Print resources:

- Order free pamphlets online on topics such as: continuing power of attorney for property, power of attorney for personal care, a checklist if you are shopping for a retirement home or long-term care facilities.
- Summary of *Health Care Consent Act*.
- *Bill of Rights for People Who Live in Ontario Long-Term Care Facilities*.

Ontario Seniors' Secretariat

Contact:

Seniors' INFOline: 416-314-7511

Toll-free: 1-888-910-1999 (Ontario only)

TTY: 1-800 387-5559 (Ontario only)

www.citizenship.gov.on.ca/seniors/

About:

The Ontario Seniors' Secretariat develops and supports government initiatives which improve the quality of life of Ontario's seniors, and supports public education efforts for and about Ontario's seniors.

Web resources:

- Information on Alzheimers, retirement homes, and elder abuse.
- Section called "Senior Smart Ontario," that includes: statistics on seniors, an aging quiz, academic resources, seniors policies and programs databases, national framework on aging, and communicating with seniors.
- A list of seminars on seniors issues.
- A link to a section called "Seniors' Info" with information on: aboriginal services, care facilities, caregivers, community services, computers and learning, e-forms, services, publications, end of life, finances and pension, GLBT services, health and wellness, housing, legal matters, newcomers to Canada, retirement, safety and security, seniors networks, statistics and research, transportation, travel and leisure, veterans services, and work and volunteering.
- PDF version of *A Guide to Programs and Services for Seniors in Ontario*.

Print resources:

- Various free publications for seniors and/or on caring for seniors including: *A Guide to Advance Care Planning*, *Guide to Programs and Services for Seniors in Ontario*, and *The Care Guide*

Community Legal Education Ontario (CLEO)

Contact:

416-408-4420

www.cleo.on.ca

About:

CLEO is a community legal clinic dedicated to providing low-income and disadvantaged people in Ontario with the legal information they need to understand and exercise their legal rights.

Web resources:

- Publications on seniors' issues including elder abuse and rights of seniors living in long term care facilities
- Pamphlets on *Continuing Power of Attorney for Property* and *Power of Attorney for Personal Care*.

Print resources:

- Online order form for publications on wide range of subjects.

Office of the Public Guardian and Trustee

Contact:

416-314-2800

Toll-free: 1-800-366-0335

www.attorneygeneral.jus.gov.on.ca/english/family/pgt/

About:

The Office of the Public Guardian and Trustee is part of the Ontario Ministry of the Attorney General. Contact them for information about Powers of Attorney for Personal Care; Continuing Powers of Attorney for Property; the *Substitute Decisions Act*; and guardianship.

Web resources:

- Information and PDF versions of numerous publications on guardianship, substitute decisions issues, powers of attorney, and capacity assessment.

Print resources:

- Policy manuals of the Office of the Public Guardian and Trustee available for a fee of \$100 (price subject to change).

Consent and Capacity Board

Contact:

416-924-4961

Toll-free: 1-866-777-7391

www.ccboard.on.ca

About:

The Consent and Capacity Board is an independent body created by the government of Ontario under the *Health Care Consent Act*. It conducts hearings under the *Mental Health Act*, the *Health Care Consent Act*, the *Personal Health Information Protection Act*, and the *Substitute Decisions Act*.

Web resources:

- Information sheets on: liberty, capacity, appointing a representative, compliance with rules of substitute-decision-making, and more.
- Links to forms, legal information, FAQs and outside links.

Print resources:

- Many forms available free of charge.

Toronto Police Service

Contact:

Project Senior: 416-808-7300

Fraud Squad: 416-808-7300

Crime Stoppers: 416-222-8477

Elder Abuse Co-ordinator, Toronto Police Service: 416-808-7040

www.torontopolice.on.ca

About:

The Toronto Police Service publishes a handbook to reduce the incidence of frauds and scams against seniors.

Web resources:

- Links to phone numbers, news releases and PDF version of handbook.

Print resources:

- *Toronto Police Community Handbook: Frauds and Scams Against Seniors* includes information and prevention tips on various frauds and scams targeted at seniors.